

Our ref: SH/ Endorsement

01 September 2010

To Whom it May Concern

Reference – Endorsement Letter

I am currently employed by Morgan Sindall as the Competence Assurance Manager with responsibility for a wide range of Competence Assurance Initiatives. The business is accredited to deliver National Vocational Qualifications (NVQ) at levels 2,3,4 and 5 as well as other competency-based qualifications.

Morgan Sindall are a leading national provider of infrastructure and construction services operating in the UK tunnelling, civil engineering, water, utilities, rail, gas, electricity, public and transport sectors across the UK. The business undertakes a broad spectrum of infrastructure, construction and utility projects in which it provides civil engineering, utility, tunnelling and mechanical and electrical services though all phases of a project from design to operation and maintenance.

Morgan Sindall provides a comprehensive integrated capability to infrastructure clients across the UK. The services include finance, design, construction and asset management. The business currently employs approximately 6500 individuals and has an annual turnover of approximately £2 billion.

BigLift Limited are one of five main training providers used by the business contracted to deliver a wide range of training and assessment solutions. BigLift are contracted to deliver all Lifting Gear Inspection, Appointed Person, Crane Supervisor and Slinger/Signaller training and assessment throughout the business. We have also requested various contract-specific training programmes which are currently being developed and tailored specifically by BigLift to meet the needs of our business.

Our contractual agreement with BigLift was reviewed in December 2009 and we now have an agreed training programme in place which will run until December 2011 with an spend of between £250,000 – £300,000.

We have contracted with BigLift since May 2006 and their ability to plan, manage, co-ordinate and deliver training and assessment solutions to meet our business needs over the past 4 years have proved invaluable. The stringent and effective monitoring processes that we have in place to monitor our NVQ assessment centre are used to monitor and review our selected training providers. Their performance is matched against the contractual training agreements and BigLift have consistently achieved the required standard and objectives.

I would not hesitate in recommending BigLift Limited to any prospective clients. Should you wish to discuss any of the above further, please do not hesitate to contact me.

Yours sincerely



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